

TRAVEL ASSISTANCE



Our assistance coordinators, available 24/7, will help solve last-minute travel problems or emergencies, arrange your travel affairs and are always connected to the latest travel information.

Worldwide Travel Assistance*

- Flight rebooking assistance
- Hotel rebooking assistance
- Rental vehicle booking assistance
- Roadside assistance
- Coordinate emergency return travel arrangements
- Missed connections coordination
- Lost baggage search; stolen luggage replacement assistance
- Lost passport/travel documents assistance
- ATM locator
- Emergency cash transfer assistance
- Emergency telephone interpretation assistance
- Urgent message relay to family, friends or business associates
- Up-to-the-minute travel delay reports
- Currency conversion or purchase

Travel Medical Assistance

- Emergency medical evacuation transportation assistance
- Physician/hospital/dental/vision referrals
- Assist with repatriation of remains
- Emergency prescription replacement assistance
- Return travel arrangements
- In-patient and out-patient medical case management
- Medical evacuation quote
- Arrangements of visitor to bedside of hospitalized insured

Limitations & Exclusions:

AIG Travel provides traveler assistance through coordination, negotiation and consultation using an extensive network of worldwide partners. Expenses for goods and services provided by third parties are the responsibility of the traveler.

*Non emergency travel booking fees include: \$35 per person for domestic tickets, \$55 per person for international tickets, \$35 per person for tours and cruises, \$20 per hotel booked, and \$20 per rental car booked.