CONCIERGE SERVICES

TRAVEL GUARD

The Concierge Service is available through Travel Guard. Members will receive the comfort, care and attention of Travel Guard's personal assistance coordinators available 24/7 to respond to virtually any request, no matter how large or how small.





CONCIERGE SERVICES**

Restaurant referrals and reservations

Local activity recommendations

Door-to-door Ground transportation assistance

Wireless device assistance

Sightseeing assistance

Personal shopping assistance

Find, wrap and deliver gifts

Theater, music or sporting Event ticketing

Movie and theater information

Golf tee time reservations and referrals

Floral services

Catering Services

Business locator



**Non emergency travel booking fees include: \$35 per person for domestic tickets, \$55 per person for international tickets, \$35 per person for tours and cruises, \$20 per hotel booked, and \$20 per rental car booked.

Limitations & Exclusions:

AIG Travel provides traveler assistance through coordination, negotiation and consultation using an extensive network of worldwide partners. Expenses for goods and services provided by third parties are the responsibility of the traveler.

THIS PLAN IS NOT INSURANCE and is not intended to replace health insurance. This plan does not meet the minimum creditable coverage requirements under M.G.L. c.111M and 956 CMR 5.00. This plan is not a Qualified Health Plan under the Affordable Care Act. This is not a Medicare prescription drug plan. The range of discounts will vary depending on the type of provider and service. The plan does not pay providers directly. Plan members must pay for all services but will receive a discount from participating providers. The list of participating providers is at cbaa.solutionssimplified.com. A written list of participating providers is available upon request. Discount Plan Organization and administrator: Careington International Corporation, 7400 Gaylord Parkway, Frisco, TX 75034; phone 800-441-0380.

This plan is not available in Utah, Vermont, or Washington.